MEESEVA USER MANUAL

FOR

NTR AAROGYA RAKSHA SERVICE
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NTR AAROGYA RAKSHA

Dr. NTR Vaidya Seva is the flagship scheme of all health initiatives of the State Government with a mission to provide quality healthcare to the poor. The aim of the Government is to achieve "Health for All" in order to facilitate the effective implementation of the scheme, the State Government has set up the Dr. NTR Vaidya Seva Trust.

Andhra Pradesh Government has launched NTR Arogya Raksha Scheme to provide the medical treatment to the people below Above Poverty Line (APL) at Rs. 1200 premium per annum. The new health scheme offering medical insurance to those who were not covered under any of the existing health schemes of the state government.

- NTR Arogya Raksha Scheme covers 1044 diseases and offers up to `2 lakh and free treatment. One can register for the scheme at any of the MeeSeva centres till February 2017.
- People below Above Poverty Line (APL) can avail its benefit by paying Rs. 1200 premium per annum per head.
- Under it, medical treatment for 1,044 diseases and medical ailments will be offered free of cost at corporate and government hospitals.
- A similar service ‘Arogya Raksha’ has been provided to employees and journalists in the form of health cards and for those, who are not being covered by any such scheme.

Note: - Aadhaar details will be displayed as per the data recorded in PULSE Survey program; if Aadhaar is not recorded in PULSE Survey "Data not Available" will be displayed

<table>
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<th>Category Type</th>
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<td>User Charges</td>
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<td>Challan Amount</td>
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<td>SLA</td>
<td>15 Minutes</td>
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Table 1: Service Information at Glance

Note: The asterisk (*) denotes mandatory requirement of documents.

Procedure for applying the Request at Kiosk End:

Apply for NTR Arogya Raksha:

This section contains instructions for the operators of the MeeSeva web application to apply for NTR Arogya Raksha Scheme.
1) In MeeSeva home screen, under **List of Services**, select **Health Department** services as depicted in Figure 1.

![Figure 1: Health Department](image1.jpg)

2) Select NTR Aarogya Raksha **Service** Under Health Department as depicted in Figure 2.

![Figure 2: NTR Aarogya Raksha Service Selection](image2.jpg)
3) NTR Arogya Raksha Service home screen displays as depicted in Figure 3.

![NTR Arogya Raksha Service Home screen](image1)

**Figure 3: NTR Arogya Raksha Service Home screen**

4) Enter Aadhaar Number of the Family member and Click Go Button as depicted in Figure 4.

**Note:** Aadhaar details will be displayed as per the data recorded in PULSE Survey program, If Aadhaar is not recorded in PULSE Survey “Data not Available” will be displayed

![Aadhaar Details Screen](image2)

**Figure 4: Aadhaar Details Screen**
5) Click Go, It displays Respective mobile number, Operator check the number and Click Send OTP Button as depicted in Figure 5.

![Figure 5: OTP details](image1)

6) Enter OTP Number which is received on mobile registered mobile no. and Click Verify button as depicted in figure 6.

**Note:** If OTP No not received Click Resend Button

![Figure 6: Verify OTP](image2)
7) Click verifies Button below screen displays as depicted in figure 7.

![Arogya Raksha request screen](image)

**Figure 7: Arogya Raksha request screen**
8) If need to delete member select reason for deletion, marital status and click on Delete member as depicted in figure 8.

Figure 8: Member deletion screen
9) If need to add member click on add member button and Enter Aadhaar Number and select relation and click on Add Member List button as depicted in figure 9.

![Figure 9: Member addition screen](image-url)
10) Clicks Apply Arogya Raksha button as depicted in figure 10.

Figure 10: apply Arogya Raksha selection
11) Clicks Apply Arogya Raksha button another screen displays along with address details click on register button as depicted in figure 11.
12) Click on register button below screen displays, check the disclaimer box and click on continue to pay button as depicted in figure 12.

Figure 12: payment details
13) Clicks continue to payment Button NTR Arogya Raksha card displays as depicted in figure 13.

Figure 13: NTR Arogya Raksha card
14) Clicks Download/print button to take print copy as depicted in figure 13.

Figure 14: print Card
**Note:** The output for this service is generated as Card, it should be laminated and hand over to the citizen by kiosk operator

**Note:** In case of Arogya Raksha card is not Generated / Printed even after successful payment due to any technical problems, follow the below procedure.

Click on the same link of “NTR Aarogya Raksha” and enter the Aadhaar no and Click on Check Eligibility button. If the payment is successful then the system will prompt for OTP which has been send to the registered mobile number.

Enter the OTP, and then the Arogya Raksha card will be generated.

Take a print out and hand over to the Citizen.